

The Axicon logo consists of the word "axicon" in a white, lowercase, sans-serif font, centered within a red rectangular background.

THE BARCODE EXPERTS



Features

Maintains compliance with ISO/IEC standards

Ensures precision and accuracy

Includes minor repairs and adjustments

Fast turn-around

Bi-annual Servicing Verifier calibration alignment

Axicon's barcode verifiers are high-precision, calibrated optical devices, and they need to be serviced every year to ensure they provide accurate and consistent results. Although they are robust devices and designed to be used on the shop floor, verifiers need this VCAS every year to make sure they still comply with ISO/IEC 15426-1 or 15426-2, and give you the accurate and consistent results that you require. This is of course even more important if you are certified under ISO 9001:2008.

Our Verifier Calibration and Alignment Service (VCAS) means they will be fully checked, cleaned, adjusted, factory calibrated, and issued with a new ISO/IEC conformance certificate. We also supply you with the latest version of the software on CD-ROM and a new calibration card.

The work we carry out includes a factory re-calibration as well as carrying out minor repairs and other adjustments. This factory calibration is not the same as the normal user calibration. Over time the brightness of the individual LEDs used to illuminate the barcode will vary from one another, and we will check this, provide new LEDs if required, and ensure that they provide even, consistent illumination.

Every new verifier from Axicon comes with a two-year warranty covering any manufacturing faults, but this does not include annual servicing.

About Axicon

Axicon Auto ID is a world leader in barcode verification, having developed and manufactured our own range of verifiers since 1989. Axicon barcode verifiers are used to measure the quality of linear and matrix barcodes, on all levels of product packaging.



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This VCAS will take us about a day or two to carry out, so that you will be without your verifier for about a week. We can also provide you with a loan verifier while your own is being serviced if this is required. There are rare situations where the verifier needs to be returned to the factory in the UK for service and repairs and you will be notified if this is the case.

Service contracts

We want to encourage our customers to have a VCAS every year, so our service contracts offer you a fixed annual cost. We know our verifiers are very reliable, but we also include breakdown cover, so that if your verifier stops working we will immediately send you a loan unit while we repair your own. (If the verifier has stopped working because of misuse, the service contract will cover the labour costs but not those of any new parts.) You will simply need to complete an RMA form and then send the verifier back to us without needing to raise a purchase order. The VCAS will take place at the end of the service contract. Understandably some customers cannot be without a verifier during the service period, and if you choose the Service Contract Plus, we will supply you with a loan unit while it takes place.

You can take out a service contract anytime during the first 30 days after receiving a new, or newly serviced, verifier.

Repairs

If your verifier has been damaged or stopped working, we can also repair it for you. Our inspection service will let you know what needs to be done to bring your verifier back to its original condition. Repairs are charged on a time and material basis.

Summary of all the VCAS options		
VCAS	Full service with factory calibration of LEDs (with no breakdown cover)	
Service Contract	Breakdown cover, plus VCAS	
Service Contract Plus	Breakdown cover, plus VCAS with loaner unit while VCAS takes place.	
Costs	Linear barcode verifiers*	2D barcode verifiers**
VCAS (annual service)	\$395	\$790
Loaner verifier	\$150	\$150
Repair inspection	\$100	\$200
	Linear barcode verifiers*	2D barcode verifiers**
1-year Service Contract	\$595	\$1240
1-year Service Contract Plus	\$795	N/A

Shipping and packaging costs are payable in addition to these prices.

* Linear barcode verifiers include any of Axicon's 6000, 6500, 7000 and PV ranges. A combi-set counts as two verifiers.

** 2D barcode verifiers include any of Axicon's 12000 and 15000 ranges

Service contracts for older verifiers

Even if your verifier has not been serviced for some time, we are happy to let you take out a service contract immediately after it has been given an annual service.

This means that maintaining your verifier so that it conforms to ISO/IEC 15426-1 or ISO/IEC 15426-2 can be made even more straightforward.

Further help and information

Please contact us at vcas@axicon.com or call (513) 8716657 if you would like to arrange your VCAS. We will need a completed RMA (Return to Manufacturer Authority) form to accompany your verifier when you send it in, and this can be downloaded from our downloads page.

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As Axicon continually improves its products, the specifications and features explained here are subject to change without notice.

