

## Features

Maintains compliance with ISO/IEC standards

Ensures precision and accuracy

Includes minor repairs and adjustments

Onsite maintenance available

### About Axicon

Axicon Auto ID is a world leader in barcode verification, having developed and manufactured our own range of verifiers since 1989. Axicon barcode verifiers are used to measure the quality of linear and matrix barcodes, on all levels of product packaging.

# Annual Servicing Verifier calibration alignment

Axicon's barcode verifiers are high-precision, calibrated optical devices, and they need to be serviced every year to ensure they provide accurate and consistent results. Although they are robust devices and designed to be used on the shop floor, verifiers need this VCAS every year to make sure they still comply with ISO/IEC 15426-1 or 15426-2, and give you the accurate and consistent results that you require. This is of course even more important if you are certified under ISO 9001:2015.

Our Verifier Calibration Alignment Service (VCAS) means they will be fully checked, cleaned, adjusted, factory calibrated, and issued with a new ISO/IEC conformance certificate. We also supply you with the latest version of the software on CD-ROM and a new certified calibration card.

The work we carry out includes a factory re-calibration as well as carrying out minor repairs and other adjustments. This factory calibration is not the same as the normal user calibration. Over time the brightness of the individual LEDs used to illuminate the barcode will vary from one another, and we will check this, provide new LEDs if required, and ensure that they provide even, consistent illumination.

Every new verifier from Axicon comes with a two-year warranty covering any manufacturing faults, but this does not include annual servicing.



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This VCAS will take us about three to four days to carry out, so you will be without your verifier for about a week. We can also provide you with a loan verifier while your own is being serviced if this is required.

### Maintenance agreement

This agreement will provide you with breakdown cover as well as the annual VCAS. We will provide you with a loan unit if your verifier breaks down, and when it is being serviced (if the verifier has been damaged or misused, this agreement will cover the cost of any repairs but not the cost of the replacement parts).

### Repairs

If your verifier has been damaged or stopped working, we can also repair it for you. Our inspection service will let you know what needs to be done to bring your verifier back to its original condition. Repairs are charged on a time and material basis.

Costs	Linear barcode verifiers*	2D barcode verifiers**
VCAS (annual service)	£245	£475
Loan verifier	£95	£95
Repair inspection	£95	£95
1-year VCAS maintenance agreement	£POA	£POA

Postage and packaging costs are payable in addition to these prices. VAT is also payable.

\* Linear barcode verifiers include any of Axicon's 6000, 6500, 7000 and PV ranges. A combi-set counts as two verifiers.

\*\* 2D barcode verifiers include any of Axicon's 12000 and 15000 ranges

### On-site VCAS servicing

If you prefer the maintenance of the verifiers to be carried out on-site then please contact us for pricing of this option.

### Further help and information

Please contact us at [vcas@axicon.com](mailto:vcas@axicon.com) or call 01869 351155 if you would like to arrange your VCAS. We will need a completed RMA (Return to Manufacturer Authority) form to accompany your verifier when you send it in, and this can be downloaded from our [downloads page](#).

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As Axicon continually improves its products, the specifications and features explained here are subject to change without notice.

